



The Illinois State Treasurer Office of Information Technology Finds the Best in Class Contact Syncing Solution While Modernizing Infrastructure

CASE STUDY

Executive Summary

The [Illinois State Treasurer's Office](#) is dedicated to protecting the state's portfolio, ensuring the liquidity of all investments, and consistently producing earnings at or above industry standards. The department of IT has been working on a mission critical effort to modernize their legacy Windows 2008 infrastructure to Office 365 which supports better performance and security. They chose Cirasync for syncing contacts to the Office 365 Global Address List.

Challenges

The IT department was challenged to find the best in class solutions to optimize performance, security and ease of ongoing maintenance. This was crucial since the Treasurer's Office actively manages approximately 30 billion dollars. Part of this optimization included a migration to Microsoft Office 365.

The department quickly learned that an important contact syncing feature was missing with Office 365. They needed to decide to keep their on-premise server used to sync internal contact names and numbers or if they will continue to upgrade and use a cloud-based system instead. "We had no option to push updates when there were new contacts added or if we needed to delete them. We needed to find a better way," Said [Dawid Pabian](#), Senior Network Analyst, Illinois State Treasurer's Office.

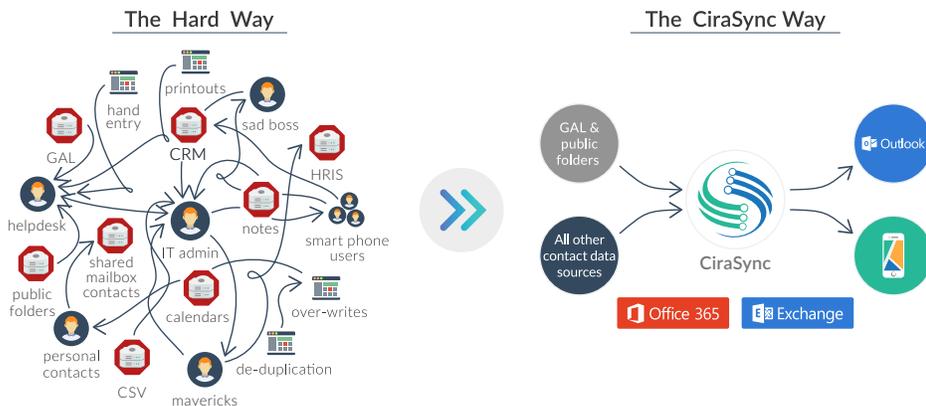


Organization: Illinois State Treasurer, USA
Website: illinoistreasurer.gov

Situation: While happy with the on-premise service capabilities of the sister company to Cirasync, [itrezzo](#), the Illinois State Treasurer's IT department sought a cloud-based solution for syncing contacts for iPhone users as they worked to modernize their IT infrastructure.

"With Cirasync, there is no need to maintain tricky software. It was set up quickly and just worked perfectly from day one."

Dawid Pabian, Senior Network Analyst,
 Illinois State Treasurer Office





Solution

According to Pabian, their team found the secure, cloud-based CiraSync platform to be everything you'd expect from a robust, enterprise-grade solution. The department finds the centralized administration, single sign on, and control they have with it to be the best in class solution for syncing contacts to the Office 365 Global Address List. They plan to keep using CiraSync for the foreseeable future and have synced every smartphone with ease to date.

About CiraSync

CiraSync is a SaaS platform for enhancing Office 365 productivity for iPhone and Android business users. More than 5,000 companies benefit from the productivity gains and cost savings of contact and calendar automation. The company is headquartered in San Jose, California. Learn more at www.cirasync.com.