

Prince Contracting Strengthens Field Communication with Automated Directory Sync



Business Situation:

Field leaders are spending too much time looking for up-to-date contact info when moving construction sites, leading to slowed response times, delays, and unnecessary friction.

Solution:

CiraSync automatically syncs current directory contacts to every foreman and superintendent's mobile device, ensuring reliable communication without manual updates.

Benefits:

- Immediate access to correct contacts keeps projects moving with fewer delays
- Eliminates manual updates and reduces IT workload across the organization
- Provides a dependable communication backbone for daily field operations

The Challenge

Prince Contracting works in a fast-paced heavy civil construction environment where job sites move quickly, and communication must be kept up. Foremen and superintendents spend nearly all their time in the field, coordinating crews, subcontractors, inspectors, and internal teams. They are rarely at a computer and rarely in Outlook. When they need to reach someone, they need the correct contact immediately.

Before 2017, keeping mobile contacts accurate across dozens of field leaders was a constant challenge. Outdated numbers, missing entries, and manual updates slowed coordination across job sites and during critical moments. Prince Contracting needed a reliable way to ensure every field leader always had the right corporate contacts on their phone, without depending on user action or IT intervention.

As Joe Isaia, IT Director at Prince Contracting, explains,

“Our foremen and superintendents spend most of their time in the field. They are rarely at a computer or in Outlook. They simply need to pull out their phone and immediately contact whoever they need.”



Prince Contracting Strengthens Field Communication with Automated Directory Sync



The Solution

In 2017, Prince Contracting implemented automated directory synchronization with CiraSync. The IT team maintains a single authoritative directory in Microsoft 365, and CiraSync automatically pushes accurate, up to date contacts to every foreman and superintendent. No app management is required, and no training is needed. Contacts simply appear on each user's native smartphone address book.

This automation ensures that every field leader always has the correct information for project managers, safety teams, corporate staff, and subcontractors. Any change made in Microsoft 365 is reflected on every device within minutes, which removes the burden of manual updates and eliminates the risk of outdated information slowing down field operations.

According to Isaia,

"CiraSync has become one of our most critical systems. It keeps our teams connected, enables efficient communication, and allows them to stay focused on the job. For our field teams, it is an essential part of their daily operations."

Results

Since adopting CiraSync, Prince Contracting has significantly improved the speed and reliability of field communication.

- **Instant access to accurate contacts** means no more waiting on coordinated contact information when switching job sites, so foremen and superintendents can always keep projects moving.
- **Reduced IT workload** by removing manual contact updates and eliminating user-reported errors.
- **More efficient job site coordination**, allowing field leaders to focus on operations instead of searching for information.
- **A dependable communication backbone** that supports daily activity across multiple active job sites.

For Prince Contracting, automated directory synchronization is not just a convenience. It is a core operational system that keeps field teams connected and productive every day.

CiraSync: Built for Teams That Can't Afford to Wait

When job sites move fast and field leaders need to reach the right person immediately, having accurate contacts on every phone is not optional. It is how work gets done.

If your field teams are losing time to outdated contacts, manual updates, or IT overhead, CiraSync can help. Whether you are managing five users or five thousand, the sync happens automatically.

[Talk to a Human](#)